

**All Inclusive**

<b><u>CASCADE Main Restaurant:</u></b>	Serving food in buffet style: Breakfast from 07:00 till 10:00h, Lunch from 13:00 till 15:00h, Dinner from 19:00 till 22:00h, Late Dinner from 23:00 till 01:00h. upon request
<b><u>Breakfast Box:</u></b>	Please order your meal box for your excursion at the Reception. Kindly note that the last time to order a breakfast box or lunch box is one day in advance until 19:00h.
<b><u>Dressing:</u></b>	We are kindly requesting you not to wear swimming costumes in the Lobby and Reception and as well in the restaurant during your Breakfast and Lunch. Also we request you not to wear shorts. Sleeveless shirts and slippers in the restaurant during the dinner time.
<b><u>Outside Visitors:</u></b>	If you will invite a friend to visit you in the resort, it will be against extra charge due to what you will consume from food and beverages and if it is day use or beach use, so it will be extra charge according to the resort rules. Please contact the reception for assistance.
<b><u>Lobby Bar:</u></b>	Open 24 hours serving all drinks hot, cold, non-alcoholic on all inclusive basis  <b>Local alcoholic drinks serving from 10:30h till 23.00h</b>  <b>Beverage is served by glasses</b>  <b>Children Under 18 years old no alcoholic drinks are offered.</b>
<b><u>LAGOON ( Bar &amp; Food Court )</u></b>	From 10:00 until 17:00h - Soft & Hot & Local Alcoholic drinks From 18:00 until 23:00 h - Soft & Hot & Local Alcoholic drinks  From 10:30 till 11:30 – Late breakfast (Light bakery)  From 16:00 till 17:00 – Elegant British Tea Time
<b><u>Beach Bar</u></b>	From 10:00 until 18:00h till 18:00h serving all Soft & Hot & Local Alcoholic drinks  From 12:30h till 15:00h – Light Snacks
<b><u>QUEEN Discotheque:</u></b>	Open from 21:00 till 02:00h. Serving all drinks cold and local alcoholic drinks <b>against extra charge</b>
<b><u>Keycard</u></b>	You are kindly advised not to put your keycards close to mobile phones, digital cameras, photo cameras or on the straight sunlight or water as it is affected your key card to work properly.
<b><u>Internet Corner:</u></b>	The internet is available in the Lobby Area free of charge
<b><u>Swimming Pool &amp; Beach</u></b>	Main pool with slides and Aqua Kids pool open from 8:00h till Sunset Beach located 05 minutes from the resort with free shuttle bus ( Go & Back) from 8:00h till sunset. Kindly be advised that it is not possible to reserve sun beds at the pool and at the beach
<b><u>Tennis Court:</u></b>	Open from 09:00h till 18.00h. Free of charge once per stay and more than that will be against extra charge
<b><u>Towel Exchange:</u></b>	At the pool & beach from 08:00 till sunset. The Towel Card entitles you for one towel exchange a day. Every further exchange will be against extra charge. Please return the Towel Card back to Reception upon check out. Missing towels will be charged 100 LE each. Please don't take the towel with you to the room, it's requested to give it back to the Towel center and take your card back.
<b><u>Kids Area:</u></b>	Open from 09:00h till 18:00h sunset for the children from 3 till 12 years. The children are not permitted to play unless they are accompanied by adults.
<b><u>Kids Club:</u></b>	From 10:00h till 13:00h From 15:00h till 17:00h  For more information , kindly contact our Animation Team
<b><u>Kids Discotheque:</u></b>	We are inviting you and your children to join us in the wonderful world of activities offered by our animation team in the kids club. We are offering activities for the children from 20:00 H till 21:30H

<b><u>Wake up Call:</u></b>	Please contact the Reception. <span style="float: right;">Ext: 0 or 1</span>
<b><u>Laundry:</u></b>	Please use the laundry requisition in your wardrobe For information please dial <b>Number 0 or 1 (Payment at the Reception upon check out)</b> .
<b><u>Health Club &amp; Gym Hall</u></b>	Open from 09:00h till 18:00 h. against extra charge.
<b><u>Housekeeping:</u></b>	The normal cleaning time for your room is from 08:00h till 17:00h, depending on our schedule. If you prefer a certain time please contact <b>Number 0 OR 1</b>
<b><u>Mini Bar:</u></b>	01 small mineral water per adult will be refilled free of charge on a daily basis. If you request an additional refill, this will be extra charged.
<b><u>Safe Box :</u></b>	Available at your room free of charge., kindly leave your safe door open upon check out. The Management of Royal Lagoons Aqua takes no responsibility for valuables left in your room (items not deposited in the safe).
<b><u>Shops:</u></b>	Several shops are located in lobby area. The shops are open from 09:00h till 23:00h.
<b><u>Doctor:</u></b>	The Doctor is available 24 hours <b>Against extra charge.</b>
<b><u>Limousine Service:</u></b>	The Limousine desk located in Lobby area <b>Against extra charge.</b>
<b><u>Check Out:</u></b>	Please let us know when we can pick up your luggage one day before your check out. Kindly note that the maximum check out time is 12:00 noon; you are kindly requested to return back the towel cards and settle your account if you have any extras to pay. If you would like to stay in the room longer, please contact Reception Desk & will be according to our availability. It will be extra charged. For more information , please contact the Reception <b>Ext. 0 or 1</b>
<b><u>Payment:</u></b>	You have the possibility to choose either to pay cash or to pay by credit card ( We accept only Visa or Master Card ).
<b><u>Shisha Corner :</u></b>	Open from 17:00 h till 02:00 am <b>against extra charge</b>
<b><u>Royal Piano Bar</u></b>	Located on top of Lobby Bar Open from 18:00 h till 02:00 am Serving Special Alcoholic Drinks <b>against extra charge</b>

**All Inclusive Service Starting from 11:00 am on arrival date till 12:00 Noon on Departure date**

***HAVE A NICE STAY ☺***